

# WELCOME TO THE COCK & BOTTLE

We're delighted to be able to welcome you back. Help us to create a safe environment for everyone.

**Please refrain from visiting if you have (or anyone you have come into contact with has) symptoms of COVID-19**

## WE HAVE INTRODUCED THE FOLLOWING MEASURES FOR YOUR SAFETY

- Additional external seating – we encourage the use of our fully refurbished & extended outdoor space
- Adjusted internal layout – we have made some changes to create more space around tables to aid social distancing
- Hand sanitisation – we have provided sanitation stations throughout the venue. We encourage you to use them regularly
- Increased cleaning – we have stepped up our cleaning programme on all handles and surfaces
- Doors will be left open to aid ventilation and to reduce contact with handles and surfaces
- Customers are required to leave their contact details **each time** they visit using the QR codes
- Our temporary capacity for indoor & outdoor areas combined is **80 people**. Once reached a 'one in one out' system will be adopted
- **CONTACTLESS PAYMENT IS PREFERRED**

## ONE WAY SYSTEM – BAR SERVICE

We are operating a one-way system for drinks service

- Access to the bar via rear double doors only
- Follow the guided route observing the floor markers at two metre spacing
- Avoid touching surfaces whilst queuing
- Stand back from the bar whilst being served & refrain from touching the bar top
- Use hand sanitiser stations before & after going to the bar
- Only one person allowed to the bar at once
- No children allowed to the bar
- Please do not return glasses to the bar

## INDOOR AREAS

Our indoor space is **SEATING ONLY WITH NO STANDING ROOM**, please observe the following

- Our temporary capacity for indoor is **30 people**
- Customers are requested to remain seated and limit movement around the venue. Movement should only be to access the bar queue & toilets
- Groups of up to 6 people are permitted to sit together. **ONE METRE** social distancing must be adopted at all times
- Once capacity is reached a 'one in one out' system will be adopted
- Access to indoor seating via main entrance
- Sole customers are kindly requested to select a smaller table to help accommodate larger groups
- Indoor customers will be required to join the back of the bar queue by exiting through the main entrance and re-entering via the rear double doors
- Parents are requested to keep children seated at all times and follow social distancing guidelines
- Households & permitted groups should occupy **one table only** to cater for other customers

# OUTDOOR AREAS

We actively encourage the use of our outdoor seating area, please observe the following

- Our temporary capacity for outdoor is **50 people**
- Standing is permitted outdoors observing two metre social distancing
- Once capacity is reached a 'one in one out' system will be adopted
- Access to bar via rear double doors (one-way system)
- Access to toilets & indoor seating via main entrance
- Groups of up to 6 people are permitted to sit / stand together. **ONE METRE** social distancing must be adopted at all times
- Sole customers are kindly requested to select a smaller table to help accommodate larger groups
- Parents are requested to keep children seated at all times and follow social distancing rules
- In the event of a change in weather, customers are reminded that our indoor capacity is 30 people with no standing space therefore entry will be denied if capacity has been reached
- Households & permitted groups should occupy **one table only** to cater for other customers

**Localised restrictions may override our policy and should be adhered to at all time.**

**Failure to observe the policy set out above will result in service not being provided.**

The police & local authority have the powers to enforce requirements in relation to social distancing and may instruct customers to disperse, issue a fixed penalty notice or take further enforcement action.

We apologise in advance for any unfortunate occurrences due to this policy. The policy is designed to protect you and everyone around you.

If anybody has any queries, please contact us via email at [info@cockandbottle.com](mailto:info@cockandbottle.com)

See you soon!

Management Team  
Cock & Bottle